

**GUJARAT TECHNOLOGICAL UNIVERSITY**  
**BHMCT- SEMESTER- 2 EXAMINATION – SUMMER 2016**

**Subject Code:123303****Date: 02/06/2016****Subject Name: Accommodation Operation-I****Time: 10.30AM – 01.00PM****Total Marks: 70****Instructions:**

1. Attempt any five questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

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|------------|--------------------------------------------------------------------------------------|-----------|
| <b>Q.1</b> | (a) Explain different types of Hotel on the basis of Location.                       | <b>07</b> |
|            | (b) Write Functions of Housekeeping.                                                 | <b>07</b> |
| <b>Q.2</b> | (a) Write attributes and qualities of Housekeeper.                                   | <b>07</b> |
|            | (b) Explain Inter-departmental Co-ordination of Housekeeping with other departments. | <b>07</b> |
| <b>Q.3</b> | (a) Explain duties and responsibilities of Executive Housekeeper.                    | <b>07</b> |
|            | (b) Define term Briefing and Debriefing.                                             | <b>07</b> |
| <b>Q.4</b> | (a) Write role of Control Desk.                                                      | <b>07</b> |
|            | (b) Explain Lost and Found Disposition Process.                                      | <b>07</b> |
| <b>Q.5</b> | (a) What are Room Supplies and Bath Room Supplies?                                   | <b>07</b> |
|            | (b) Draw the Layout of Twin Bedded Room.                                             | <b>07</b> |
| <b>Q.6</b> | (a) Explain in Brief different types of Cleaning agents with their application.      | <b>07</b> |
|            | (b) Write name of different mechanical equipments.                                   | <b>07</b> |
| <b>Q.7</b> | (a) Write cleaning process of Wooden Flooring and Semi-Hard Flooring.                | <b>07</b> |
|            | (b) Classify Stains and chemical used for removing those Stains                      | <b>07</b> |

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