Seat No.:	Enrolment No.

GUJARAT TECHNOLOGICAL UNIVERSITY BHMCT- SEMESTER- 6 EXAMINATION – SUMMER 2016

Subject Code: 163302			Date: 09/05/2016	
Tiı	me: 1 tructio	Attempt all questions.Make suitable assumptions wherever necessary.	s: 70	
Q.1	(a) (b)	What is Eco Tourism Define and give any '3' names of Ecotels in India. Articulate the trends that foster growth & employment in hotel industry	07 07	
Q.2	(a) (b)	What is Green Certification explain its advantages? Give any TWO Eco tourist spots from India and Abroad Each. OR	07 07	
	(b)	Narrate the duties and responsibilities of Front Office Manager.	07	
Q.3	(a)	What is Revenue management who is responsible for Revenue generation and why?	d 0 7	
	(b)	List out various equipments and tools used in Housekeeping OR	07	
Q.3	(a) (b)	What is Yield? Explain its importance? What is Reduce, Reuse and Recycle.	07 07	
Q.4	(a) (b)	What is High Demand and Low Demand. Draw the layout of Housekeeping Department. OR	07 07	
Q.4	(a) (b)	What is Lost and found? Explain its procedure along with the register format. Explain different types of floors and wall coverings? Give its selection criteria.	07 07	
Q.5	(a) (b)	What is OPL? Narrate Pest Control.	07 07	
Q.5	(a)	OR Explain the advantages and disadvantages between OPL and outsourced laundry.	d 0 7	
	(b)	List out various registers used in Housekeeping and its requirement.	07	
