| Seat No.: | Enrolment No. |
|-----------|---------------|
| | |

GUJARAT TECHNOLOGICAL UNIVERSITY MBA (AM) - SEMESTER - I EXAMINATION - SUMMER 2016

Subject Code: 4110504 Date: 25-05-2016

Subject Name: Human Skills

Time:02:30 pm To 05:30 pm **Total Marks: 70**

| T 4 | 4 • |
|----------|----------|
| Instru | ctions: |
| TIIDUI U | CUIOII5. |

1. Attempt all questions.

- 2. Make suitable assumptions wherever necessary.
- 3. Figures to the right indicate full marks.

| Q.1 | (a) (b) | Explain the various types of human skills required in detail. Explain the various ways in which skills can be acquired. | 07 07 |
|-----|------------|--|-----------|
| Q.2 | (a) | "In the current era skills are required at all levels of management". Explain the various skills required at the managerial level. | 07 |
| | (b) | What is SWOT Analysis? Explain the internal and external factors of SWOT analysis in detail. | 07 |
| | | OR | |
| (| (b) | What are different types of GOAL? What are the reasons people don't make GOALS? | 07 |
| Q.3 | (a) | Explain any two learning theories? | 07 |
| Q.L | (b) | In special reference to Mr. Milton Rokeach's Classification, discuss the different types of values? | 07 |
| | | OR | |
| Q.3 | (a) | Narrate the learning by observations and experiences in your own personal life. | 07 |
| | (b) | What are management and universal values? Explain. | 07 |
| Q.4 | (a) | Explain the different components of emotional intelligence with an example of each. | 07 |
| | (b) | State the importance of team building with respect to different organizations. OR | 07 |
| Q.4 | (a) | What are the blocks to emotional intelligence? Explain with an example of each. | 07 |
| | (b) | Explain the various techniques of stress management in detail. | 07 |
| Q.5 | (a) | What is the importance of time management in the current era? Explain. | 07 |
| Q.C | (b) | Define leadership. Explain the various types of leaders in detail. | 07 |
| | () | OR | •• |
| Q.5 | (a) | Write a detailed note on sports and mental skills. | 07 |
| | (b) | What is attitude? Discuss the characteristics and functions of attitude in detail. | 07 |
